

# My STS Profile



For more information: [www.mysprintrelay.com](http://www.mysprintrelay.com)

Access My STS Profile\* to decide how your calls are handled and update your preferences as needed.

Questions or need help with your customer profile, contact My Support:

Phone: **1-877-787-1989**

Email: **Sprint.TRSCustServ@sprint.com**

\* All customer information is confidential and secure.

## My Personal Informaton:

Last Name  First Name   
Area Code & Phone Number   Ext. Number   
Street Address (No P.O. Box)   
City  State  Zip   
Email

## My Name:

Username  Password

**My Place:** What is your time zone? (e.g., EST, CST, MST & PST)

**Location #1:** (e.g., home)  Phone Number   
 Monday  Tuesday  Wednesday  Thursday  Friday  Saturday  Sunday  
Time: From  am / pm until  am / pm

**Location #2:** (e.g., office)  Phone Number   
 Monday  Tuesday  Wednesday  Thursday  Friday  Saturday  Sunday  
Time: From  am / pm until  am / pm

**Location #3:** (e.g., cell)  Phone Number   
 Monday  Tuesday  Wednesday  Thursday  Friday  Saturday  Sunday  
Time: From  am / pm until  am / pm

## My Preferences:

My Operator Preference  Female  Male  No Preference  
My Language  English  Spanish

**My Style:**  Repeat everything  Repeat when unclear

**My Phone Book (Speed Dial for Non-Emergency Calls):** *Note: Limit 30 characters per name*

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>
8	<input type="text"/>	<input type="text"/>
9	<input type="text"/>	<input type="text"/>
10	<input type="text"/>	<input type="text"/>
11	<input type="text"/>	<input type="text"/>
12	<input type="text"/>	<input type="text"/>
13	<input type="text"/>	<input type="text"/>
14	<input type="text"/>	<input type="text"/>
15	<input type="text"/>	<input type="text"/>
16	<input type="text"/>	<input type="text"/>
17	<input type="text"/>	<input type="text"/>
18	<input type="text"/>	<input type="text"/>
19	<input type="text"/>	<input type="text"/>
20	<input type="text"/>	<input type="text"/>
21	<input type="text"/>	<input type="text"/>
22	<input type="text"/>	<input type="text"/>
23	<input type="text"/>	<input type="text"/>
24	<input type="text"/>	<input type="text"/>
25	<input type="text"/>	<input type="text"/>

**My Emergency Contacts:** *Note: Limit 30 characters per name*

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>

### My Long Distance Choice:

Local Toll	<input type="checkbox"/>	Sprint	<input type="checkbox"/>	AT&T	<input type="checkbox"/>	Verizon	<input type="checkbox"/>	Other:	<input type="text"/>
In-State LD	<input type="checkbox"/>	Sprint	<input type="checkbox"/>	AT&T	<input type="checkbox"/>	Verizon	<input type="checkbox"/>	Other:	<input type="text"/>
State-to-State LD	<input type="checkbox"/>	Sprint	<input type="checkbox"/>	AT&T	<input type="checkbox"/>	Verizon	<input type="checkbox"/>	Other:	<input type="text"/>
International Calls	<input type="checkbox"/>	Sprint	<input type="checkbox"/>	AT&T	<input type="checkbox"/>	Verizon	<input type="checkbox"/>	Other:	<input type="text"/>

### My Preferred Billing:

*select one*

<input type="checkbox"/> Credit Cards *	<input type="checkbox"/> Paid by Inbound	<input type="checkbox"/> Other Long Distance CallingCard *
<input type="checkbox"/> Collect	<input type="checkbox"/> Third Party	<input type="checkbox"/> Third Party - In State
<input type="checkbox"/> FON Card *	<input type="checkbox"/> LEC Calling Card *	<input type="checkbox"/> LEC Card - In State *

\* If one of your preferred billing options selected above, it is required to provide your information below:

Number  Exp. Date: Month  Year

### My Blocks:

<input type="checkbox"/> No Long Distance Calls	<input type="checkbox"/> No 800 Number	<input type="checkbox"/> No Marine Calls	<input type="checkbox"/> No Operator Assistance
<input type="checkbox"/> No International Calls	<input type="checkbox"/> No 900 Number	<input type="checkbox"/> No 976 Number	<input type="checkbox"/> No Directory Assistance

### My Blocked Numbers: *Note: Limit 30 characters per name*

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>
8	<input type="text"/>	<input type="text"/>
9	<input type="text"/>	<input type="text"/>
10	<input type="text"/>	<input type="text"/>

## My Notes:

Note: Limit 60 characters per note.

1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>
4	<input type="text"/>
5	<input type="text"/>

## My Saved Messages:

My Saved Messages are temporary messages that can be saved up for 24 hours.  
Please call My Support at 1-877-787-1989 for more information.

**My Security Question:** *\*We do not share your information with other parties.*

What city were you born in? Answer:

When completed, please return to: **Sprint TRS Customer Service**  
**P.O. Box 29230 – KSOPHR3A**  
**Shawnee Mission, KS 66201-9230**  
or Fax at **877-877-3291**

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Email: **Sprint.TRSCustServ@sprint.com**