

# Bring people together

## with FLORIDA RELAY

Making calls through **Florida Relay** is liberating, enjoyable and convenient. **Florida Relay**, a free, 24-hour service, allows callers who are deaf, deafblind, hard of hearing, or speech disabled to call anybody using relay services.

Just dial **711** and call anyone, anywhere and anytime with **Florida Relay**.

### HOW DOES THE FLORIDA RELAY SERVICE WORK?



### BEFORE CONNECT

#### For Voice Callers:

- You dial **711** to connect with a relay operator.
- Give the relay operator the phone number you want to call.
- The relay operator will then dial the TTY user's number.

#### For TTY Users:

- You dial **711** to connect with a relay operator.
- Type the other party's phone number you want to call.
- The relay operator will then dial the other party's number.

### AFTER CONNECT

- 1 The other party answers, "Hello, how are you? GA."
- 2 The relay operator types what the other party says.
- 3 You read what the other party has said.
- 4 You type your response to the relay operator.
- 5 The relay operator then reads aloud your typed response to the other party.