

For people with a hearing loss
who prefer to speak.

Voice Carry-Over

711 or 877-955-8260

Florida Relay offers **Voice Carry-Over (VCO)** a free service that enables a person with hearing loss to use his/her voice to speak directly to a hearing person on the phone.

A late-deafened individual who has difficulty hearing over the phone will find that VCO is the perfect communication solution.

- 1 Mother speaks to her son directly.
- 2 The son speaks to his mother, and the relay operator types everything the son says, word for word, to the mother.
- 3 The mother reads on a TTY screen what her son speaks.



OTHER VCO FEATURES

Florida Relay also offers three call features: VCO to TTY, VCO to VCO, and VCO to HCO.

For more information on VCO services:

ftri.org/relay/vco