

For people with **speech disabilities** who **prefer to speak** for themselves on the phone.

Speech-to-Speech

711 or 877-955-5334

Florida Relay Speech-to-Speech (STS) is a free service for people who have a speech disability or use a voice synthesizer. STS allows them to speak for themselves on the phone. A trained STS operator listens to the conversation and repeats the STS user's message whenever needed.

- 1** The STS user speaks directly to the other party.
- 2** If needed, the relay operator repeats the STS user's spoken words.
- 3** The other party talks directly to the STS user.

VIDEO-ASSISTED SPEECH-TO-SPEECH

Video-Assisted Speech-to-Speech (VA-STTS) allows a person who has a speech disability to use both a telephone and a video device to make relay calls.

STS Customer Service (**877-787-1989**) can provide you additional information on equipment requirements and call procedures.



ftri.org/relay/sts

