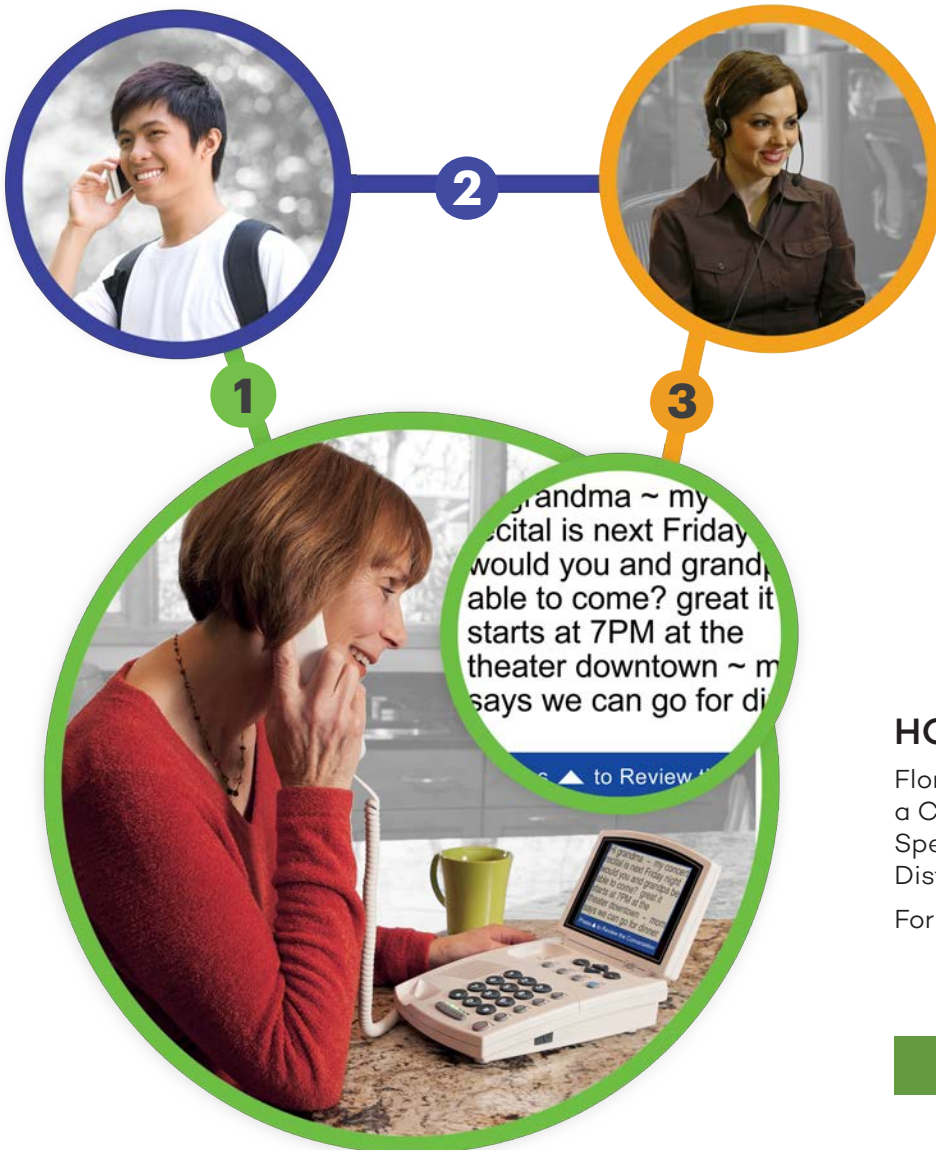


For people with **hearing loss** who prefer to **speak, listen and read captions** on the phone.

# CapTel® Service

**Captioned Telephone Service (CapTel) through Florida Relay** offers anyone with a hearing loss the ability to communicate on the phone independently.

**Listen, read and respond** to callers easily with the CapTel phone!



- 1 The CapTel user speaks directly to the other party using a CapTel phone\*.
- 2 The other party speaks directly to the CapTel user, with all of his words transcribed by a trained operator into text using voice-recognition technology.
- 3 The CapTel user listens with her residual hearing and reads the conversation on the CapTel display screen.

\* A CapTel phone does not require the Internet connection.

## HOW TO GET A CAPTEL PHONE

Florida residents may qualify to receive a CapTel phone at no cost through the Specialized Telecommunications Equipment Distribution Program.

For more information, go to page 11.

[ftri.org/relay/captel](http://ftri.org/relay/captel)